

Agents User Addition/Amendment Form

Please create a new account or amend as per instructions below:

BUSINESS DETAILS

Agent Name: Account No.: — —

User's Name: First Name:

Site location: Role (Admin, Supervisor):

Mobile Number: Email:

AMENDMENT *(Tick appropriate box)*

User Registration: User Deregistration: Additional Branch:

User Reset: Reason for reset: _____

Transfer to another branch: From: _____ To: _____

NB*Agent to always formally notify and instruct the bank to delink/deactivate any employee they no longer want to remain trading on their Agent business. Agent remains fully responsible for any act by its employees unless specific instruction to deactivate him/her was given to the bank on time.

Specify the System(s) required e.g. ZETDC payments, DSTV payments, POS, E-WALLET Registration, E-WALLET deposits, E-WALLET withdrawals.

NB* ZETDC HAS A ZERO REVERSAL POLICY THEREFORE ANY ERRORS MADE ARE NOT REFUNDABLE.

I do hereby agree that I read, understood and do abide by the ZBFHL Information Security Management Policy Document.

User's Name: Signature: Date:

Account holder's (Agents): Signature: Date:

Approving ZB Bank official: Signature: Date:

FOR OFFICIAL USE ONLY

Processed by: Signature: Date:

Authorised by: Signature: Date:

SERVICE CENTRE
STAMP

